

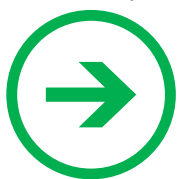
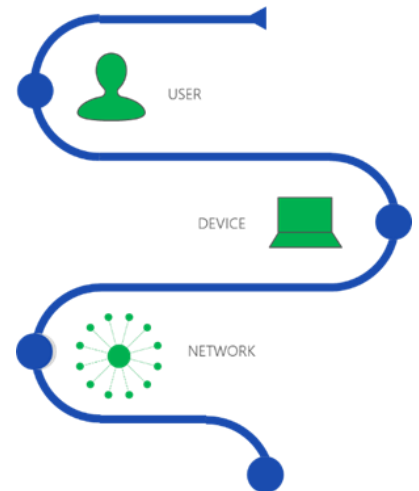


Be more efficient with our Enterprise Service Desk

The AspiraCare Service Desk Solution is a managed service desk operating to ITIL standards where our expert resources provide best in class support for our clients.

Our team of experts use the latest technologies to deliver best in class user, device and network support services for our clients. Operating to Service Level Agreements, we provide customised support solutions designed to meet your specific requirements, 24x7x365.

Our Service Desk offer 1st to 3rd level user off-site support delivered as a managed service with escalation to our consulting team and key vendors through strategic partnerships.



Accessible



Expert



Flexible

Our Managed Service Desk gives you

- ◆ Reduced cost for service desk services
- ◆ Increased staff productivity
- ◆ 3rd party incident management
- ◆ Escalation point to manufacturers
- ◆ Expert advice and recommendations
- ◆ Expert service management
- ◆ Defined escalation and management

